

St. Francis Rehabilitation and Nursing Center
Bishop Bradley Senior Living Community
406 Court Street
Laconia, NH 03246
T: 603-524-0466
F: 603-527-0884
stfrancisrehabcenter.org



March 20, 2020

Dear Family Member,

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

As the situation worldwide continues to remain fluid, being transparent, candid and honest with you at every step of the way is essential. To that point, in order to dispel any rumors we want to inform you that one of our dietary employees was tested on Wednesday for COVID-19 and is now in self-isolation at home. The results are still pending, at which point we will provide a further update.

As part of our COVID-19 response plan, all staff are screened for symptoms and asked about any recent travels before entering the facility. On Wednesday, the employee arrived reporting potential symptoms of COVID-19. We followed proper protocols and did not allow the employee into the building, immediately advising her to seek medical attention.

We continue to screen all residents and staff for potential symptoms and have not identified any additional concerns. We are also continually adhering to social distancing and promoting proper sanitation practices for all.

All programs and services at St. Francis remain fully operational and your loved one continues to receive the highest level of care.

We will keep you updated as we learn more.

God bless,

Brenda Buttrick RN, LNHA
Administrator

