

April 7, 2020

Hello Families,

This is a letter to keep you updated on things at St. Francis Rehab and Nursing Center. I am committed to keep you informed as things change here. Presently, we have no positive cases of Covid 19 in our center. There have been a number of staff members who have been tested and no staff members have been found positive also. We are doing everything we can to keep it out of our building.

One change we have made is that we are now universally masking all of our employees while they are here in our building. This started last Friday as it was a directive from CMS (Centers for Medicare and Medicaid.) The purpose of the masks is to have employees keep their germs to themselves and not spread it to residents. We are learning more about this virus and we know that it can be spread to others without showing any symptoms.

We are taking some new admissions but only after careful screening and a negative Covid 19 test. We are also placing our new residents on 14 days of quarantine to be sure that we do not spread anything to other residents.

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

We want to make sure that you are aware of the tablets that we have for you and your loved ones to connect to one another electronically. If you have any questions about this or have not yet taken advantage of this, please call Tasha Belair, Director of Social Services at 603-524-0466 ext. 313.

All programs and services at St. Francis remain fully operational and your loved one continues to receive the highest level of care.

We will continue to keep you updated as time goes on.

God bless,

Brenda Buttrick RN, LNHA Adminstrator

