

**St. Francis Rehabilitation and Nursing Center**  
**Bishop Bradley Senior Living Community**  
406 Court Street  
Laconia, NH 03246  
T: 603-524-0466  
F: 603-527-0884  
stfrancisrehabcenter.org



June 12, 2020

Hello Families,

This is a letter to keep you updated on things at St. Francis Rehab and Nursing Center. I am committed to keep you informed as things change here. Presently, we have no positive cases of Covid 19 in our center. I want to let you know that we have a page added to our website that has a lot of information that will be helpful for you to review. It is easy to access by just clicking on COVID 19 updates on the home page. Please go to <https://stfrancisrehabcenter.org/covid-19-update/>

I wanted to let you know that we started our surveillance testing this week. We tested every employee and 10% of our residents and tenants. We have some of the results back but have not received all of the results. So far the results have been negative. We are expecting to receive the rest of the results in the next couple of days. We will continue our surveillance testing every 7-10 days. This means that we will be testing all of our employees and 10% of our residents and tenants. This is being done with the guidance of the NH Public Health Department.

Please note that when a resident leaves the facility for a doctor's appointment or an emergency room visit we are placing the resident in a 14 day quarantine room which is a private room on our Lodge wing. The purpose for this is to avoid any potential exposure to others. We are trying to be as cautious as possible because we know that COVID 19 can spread very easily.

I also want to remind you that we are prohibiting any non-essential items to come in to the residents as we know that the virus can live on objects for a short period of time and do not want to take the chance that it could be spread in this way. All laundry will be done by our laundry staff here. If there is an essential item that you would like to bring for your loved one it needs to be in a sealed container that we can disinfect and leave in our entry way for a period of time before bringing in the facility. We are accepting floral deliveries. We will be cleaning and wiping down the vases.

We continue using cloth masks for our residents. The NH Public Health Department has requested that cloth masks be used on our residents while we are providing care for them and when they are out of their rooms. We have gotten many beautiful sewn masks delivered for use for our residents. We are very thankful for all of those who have donated these for us. As staff members we continue to wear disposable masks for all of our employees. The purpose of the masks is to have all of us keep our germs to ourselves. We are learning more about this virus and we know that it can be spread to others without showing any symptoms.

Although businesses are opening up over the next several weeks, the nursing facilities are still mandated to remain closed to visitors and families. The DHHS Commissioner mentioned on Wednesday, there is a committee set up to develop guidelines for outside visits by families by appointment and we are anxiously waiting for that to occur, however for the time being, it is still in the planning phases and we will update you when we receive more information.

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

We want to make sure that you are aware of the tablets that we have for you and your loved ones to connect to one another electronically. If you have any questions about this or have not yet taken advantage of this, please call Tasha Belair, Director of Social Services at 603-524-0466 ext. 313. Please call and let us know if you would like to schedule a window visit for your resident as well.

On Tuesday, June 19 through Thursday, June 21 we will have construction equipment and workers who will be reconstructing the Emergency Lane that goes the length of the building. During this time the parking lot will be blocked off from the dumpsters to the corner of the building so that not cars can access this area. There will be a pathway designated so that you can walk to the backside of the building to do window visits. Please call Andy Daigneau, Director of Environmental Services if you have any questions at ext. 322.

We are excited to announce that we will be hosting a Father's Day parade on June 21 at 10 am. We have made some contacts with some vintage car clubs and hope to have some of these cars in our parade. If you plan to participate in the parade we would appreciate if you could RSVP by June 19 by calling Suzanne at our main number. We want to make this a special time for our residents and look forward to the special event. Here is a link that will tell you more about it. Please see the additional letter attached for more details. <https://www.facebook.com/events/728644404575873/>

We will continue to keep you updated as time goes on.

God bless,

Brenda Buttrick RN, LNHA  
Administrator

