

**St. Francis Rehabilitation and Nursing Center**  
**Bishop Bradley Senior Living Community**  
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August 21, 2020

Dear Residents, Tenants, Family Members and Employees,

I am writing to you to give you an update on what is happening here at St. Francis. The 14 days have now past since we had one employee test positive so now we no longer need to wear full PPE. Of course we continue to wear our surgical masks per our usual protocol.

We had a second round of testing today performed by the National Guard through the COVID-19 mobile testing unit. This was testing for every resident, tenant and employee. We now wait for the results of these tests. It will likely take 3 to 7 days to hear the results of these tests.

Effective tomorrow we are able to schedule our outside supervised visits with family members. We are also beginning to schedule our communal socially distanced dining for the noon meal as well as activities in the hallway again. If you would like to schedule an outside visit with your loved one please call Laura in the front office at ext. 300. She will be happy to schedule you a visit this coming week. Mindy is on vacation this coming week.

If all goes well with our testing over the next couple of weeks we will be starting up hairdresser hours again the week of September 7. This is only if we do not have any positive test results for our COVID-19 testing during this time. We continue to follow guidance from the NH Public Health Department as well as Catholic Charities NH.

Please remember that you can always schedule a window visit or a virtual visit over google duo with Cindy at ext. 313. I am also very happy to report that Tasha had a beautiful baby girl on Tuesday. Her name is Emma Bentley and she weighed 7 lbs 12 ounces, 21 inches long.

Please note that when a resident leaves the facility for an emergency room visit we are placing the resident in a 14 day quarantine room which is a private room on our Lodge wing. This also applies to some doctor's visits depending on how the resident is transported and if the resident is able to keep their mask on during the appointment. The purpose for this is to avoid any potential exposure to others. We are trying to be as cautious as possible because we know that COVID-19 can spread very easily.

I also want to remind you that we are prohibiting any non-essential items to come in to the residents as we know that the virus can live on objects for a short period of time and do not want to take the chance that it could be spread in this way. All laundry will be done by our laundry staff here. If there is an essential item that you would like to bring for your loved one it needs to be in a sealed container that we can disinfect and leave in our entry way for a period of time before bringing in the facility. We are accepting floral deliveries. We will be cleaning and wiping down the vases.

We continue using cloth masks for our residents. The NH Public Health Department has requested that cloth masks be used on our residents while we are providing care for them and when they are out of their rooms. We have gotten many beautiful sewn masks delivered for use for our residents. We are very thankful for all of those who have donated these for us. As staff members we continue to wear disposable masks for all of our employees. The purpose of the masks is to have all of us keep our germs to ourselves. We are learning more about this virus and we know that it can be spread to others without showing any symptoms.

I would like to remind you to please continue to wear your masks when you are in public and to practice social distancing. This is so important for your own safety as well as the safety of your families. As I go places it seems that many are not paying attention to this. We need to be the examples for others. Thank you very much.

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

We will continue to keep you updated as time goes on.

God bless,

Brenda Buttrick RN, LNHA  
Adminstrator

