

St. Francis Rehabilitation and Nursing Center
Bishop Bradley Senior Living Community
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stfrancisrehabcenter.org



September 4, 2020

Dear Residents and Family Members,

This is a letter to keep you updated on things at St. Francis Rehab and Nursing Center. I am committed to keep you informed as things change here. Presently, we have no positive cases of Covid 19 in our center. I want to let you know that we have a page added to our website that has a lot of information that will be helpful for you to review. It is easy to access by just clicking on COVID 19 updates on the home page. Please go to <https://stfrancisrehabcenter.org/covid-19-update/>

The last surveillance testing that we completed for the employees and residents was done on August 28. All of the results came back negative. We are due to test all the employees and 10% of the residents and tenants on September 6. We are following an every 10 day testing cycle per the guidelines of the NH Public Health Department.

We are continuing to schedule our outside supervised visits with family members. We are also continuing with our communal socially distanced dining for the noon meal as well as activities in the hallway again. If you would like to schedule an outside visit with your loved one please call Mindy at ext. 330. She will be happy to schedule your visit for you.

If all goes well with the latest testing then Carlene, our hairdresser will return on September 7. She is planning to work all week that week to get caught up and everyone is very excited to have her back. She is also being tested for Covid 19 with all of our employees. We have a new policy for how the beauty shop will run that includes only one resident in the beauty shop at a time, disposable single use capes and cleaning and disinfection between each resident.

Please remember that you can always schedule a window visit or a virtual visit over google duo with Cindy at ext. 313.

Please note that when a resident leaves the facility for an emergency room visit we are placing the resident in a 14 day quarantine room which is a private room on our Lodge wing. This also applies to some doctor's visits depending on how the resident is transported and if the resident is able to keep their mask on during the appointment. The purpose for this is to avoid any potential exposure to others. We are trying to be as cautious as possible because we know that COVID 19 can spread very easily.

I also want to remind you that we are prohibiting any non-essential items to come in to the residents as we know that the virus can live on objects for a short period of time and do not want to take the chance that it could be spread in this way. All laundry will be done by our laundry staff here. If there is an essential item that you would like to bring for your loved one it needs to be in a sealed container that we can disinfect and leave in our entry way for a period of time before bringing in the facility. We are accepting floral deliveries. We will be cleaning and wiping down the vases.

We have moved to using disposable surgical masks for residents and are phasing out the cloth masks. Residents are wearing masks when they are out of their room. As staff members we continue to wear disposable masks for all of our employees. The purpose of the masks is to have all of us keep our germs to ourselves. We are learning more about this virus and we know that it can be spread to others without showing any symptoms. We are continuing to follow guidelines from Catholic Charities NH as well as the NH Public Health Department.

I would like to remind you to please continue to wear your masks when you are in public and to practice social distancing. This is so important for your own safety as well as the safety of your families. As I go places it seems that many are not paying attention to this. We need to be the examples for others. Thank you very much.

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

We will continue to keep you updated as time goes on.

God bless,

Brenda Buttrick RN, LNHA
Administrator

