

St. Francis Rehabilitation and Nursing Center
Bishop Bradley Senior Living Community
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September 11, 2020

Dear Residents and Family Members,

I am writing to give you an update on what is happening here at St. Francis. At this time employees are continuing to wear full PPE, meaning gown, surgical mask, face shield or goggles and gloves. We are planning to have our testing done early next week. We will be testing all employees, residents and tenants. I am not sure when the test results will come back from these tests. It will most likely take 3 to 7 days.

We have received all of the test results back from our testing that was done on Sunday, September 6, 2020. The rest of the tests that came back were negative. There was one employee who tested positive. She is asymptomatic. According to the NH Public Health Department we must treat her as a positive case and follow through accordingly. This employee is a Licensed Nursing Assistant who has worked with a variety of residents and employees in our center. She does not have any symptoms of COVID-19 and her family does not have any symptoms as well. We have been in contact with Catholic Charities New Hampshire as well as New Hampshire Public Health Department for guidance. Employees continue wearing full PPE, meaning gown, surgical mask, face shield or goggles and gloves. We will be postponing our Dining program for now as well as the group activities in the Dining Room. NH Public Health Department has requested that residents remain in their rooms for the most part for the time being.

We will also be postponing our outdoor supervised social distance visits with residents and family members. We hope to start these visits back up on September 23, 2020. We are continuing with our virtual visits as well as some window visits. You can reach Cindy who is taking Tasha's place at ext. 313 to schedule these visits.

Please note that when a resident leaves the facility for an emergency room visit we are placing the resident in a 14 day quarantine room which is a private room on our Lodge wing. This also applies to some doctor's visits depending on how the resident is transported and if the resident is able to keep their mask on during the appointment. The purpose for this is to avoid any potential exposure to others. We are trying to be as cautious as possible because we know that COVID-19 can spread very easily.

I also want to remind you that we are prohibiting any non-essential items to come in to the residents as we know that the virus can live on objects for a short period of time and do not want to take the chance that it could be spread in this way. All laundry will be done by our laundry staff here. If there is an essential item that you would like to bring for your loved one it needs to be in a sealed container that we can disinfect and leave in our entry way for a period of time before bringing in the facility. We are accepting floral deliveries. We will be cleaning and wiping down the vases.

We continue using surgical masks for our residents. The NH Public Health Department has requested that masks be used on our residents while we are providing care for them and when they are out of their rooms. The purpose of the masks is to have all of us keep our germs to ourselves. We are learning more about this virus and we know that it can be spread to others without showing any symptoms.

I would like to remind you to please continue to wear your masks when you are in public and to practice social distancing. This is so important for your own safety as well as the safety of your families. As I go

places it seems that many are not paying attention to this. We need to be the examples for others. Thank you very much.

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

We will continue to keep you updated as time goes on.

God bless,

Brenda Buttrick RN, LNHA
Administrator

