

**St. Francis Rehabilitation and Nursing Center**  
**Bishop Bradley Senior Living Community**  
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January 22, 2021

Dear Residents, Tenants, Family Members and Employees,

I am writing to give you an update on the COVID-19 outbreak at St. Francis. It is with a heavy heart that I share that we have had 3 additional residents pass since I last wrote to you. Our thoughts and prayers go out to their family during this painful time. We also have 1 resident hospitalized with COVID-19. We continue to be in contact on at least a daily basis with Catholic Charities New Hampshire Healthcare Services, as well as New Hampshire Public Health Department for guidance. Dr. Ephrem, our Medical Director is in contact with us throughout the day regarding the care of our residents and he is prescribing various things such as oxygen, steroids, IV fluids and lab work to help decrease inflammation and other medications such as Mucinex to help with the symptoms.

We did testing this past Monday and all of the testing results came back negative. We have testing scheduled again for Monday, January 25. Depending on the results of these tests we may be able to resume some activities for the residents. All employees are wearing full PPE, meaning gown, N95 mask, face shield or goggles. There are no interactive measures in this building at all, including our dining program, group activities, hair dressing appointments and the like. It is the Public Health Dept. that will let us know how long and when to make changes. They are closely keeping track of the illness status daily. All employees are very dedicated to their work and our mission and I am very proud of their assistance. Please continue to pray with us. We ask that the Lord be with us, walk beside us, hold our hands and be within us.

I would also like to express thanks to you all for the kind words and notes that I have heard from you in recent days. I have done my best to pass these along to our employees. We have a bulletin board that we have posted these for the employees to read.

Please know that family, friends or staff, cannot bring any items to your loved ones at this time. We are doing our best to notify family members of any changes in their condition. At this point we will not be making daily calls but you may call in a talk with the nurses to get an update on your loved one.

I would like to remind you to please continue to wear your masks when you are in public, practice social distancing when you have to go out. Please be mindful, that our Lakes region and Belknap County is in the red zone for positive cases, which means we are highly susceptible at this time to this vicious virus. This is so important for your own safety as well as the safety of your family. We need to be the examples for others. Thank you very much.

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

We will continue to keep you updated as time goes on.

God bless and with Sincerity,

Brenda Buttrick RN, LNHA  
Administrator

