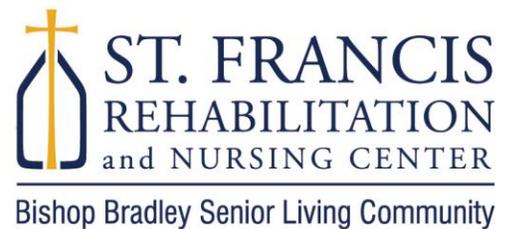


**St. Francis Rehabilitation and Nursing Center**  
**Bishop Bradley Senior Living Community**  
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April 13, 2021

Dear Residents, Family Members and Employees,

I am writing to you to give you an update on things that are happening at St. Francis. This morning we had one staff member test positive for Covid-19 on a rapid test. She was tested because she had cold symptoms and she had a family member who tested positive for Covid-19. This employee has been vaccinated. This employee has not been near any residents over the past 72 hours. She has been in contact with other employees. We have been in contact with the NH Public Health Department who has given us guidance as well as Catholic Charities NH. NH Public Health Department has stated that we are still considered in Phase 1. This means that we can still continue with socially distanced dining and socially distanced communal activities. The indoor visits that we have planned need to move to outdoor visits for now. We can still continue with compassionate care visits. We have been directed that compassionate care visits need to be done in a limited way. They cannot be done as a routine. Some examples of why they can be offered are; to help a resident when they are first admitted to help them adjust to their new environment, to be with a resident who is terminally ill and close to the end of life, to console a resident who shows signs of depression or anxiety. Please continue to call Mindy at ext. 330 to schedule your visits and keep in mind the guidelines that we have. You may also reach us to schedule window visits or electronic visits. Tasha can help with this at ext. 313. We can continue to take new admissions. We are to continue to wear the same PPE that we have been doing. This includes mask and eye shields or goggles. They have directed us to do response testing for all residents and employees. This means that we will be performing a PCR test for all residents and employees within 3-5 days. This testing will occur this coming Friday, April 16. These test samples will be sent out to the NH Public Health lab. Based on test results they will give us further guidance on how to proceed. We will keep you updated with any changes that happen.

I would like to remind you to please continue to wear your masks when you are in public, practice social distancing when you go out. Please be mindful, that our Lakes region and Belknap County has positivity rates that are going up again. This is so important for your own safety as well as the safety of your family. We need to be the examples for others. Thank you very much.

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

We will continue to keep you updated as time goes on.

God bless,

Brenda Buttrick RN, LNHA  
Administrator