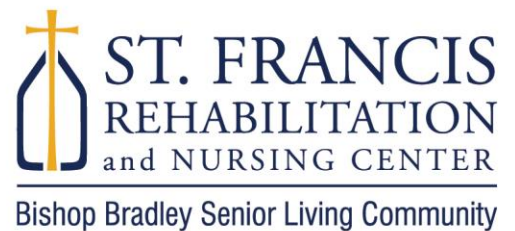


St. Francis Rehabilitation and Nursing Center
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April 28, 2021

Dear Residents, Family Members and Employees,

I am writing to you to give you an update on things that are happening at St. Francis. We have completed our second round of response testing and most of the test results are back. We are still waiting for a few tests to come back but so far; all the test results are negative. We will contact the NH Public Health Department after we get all of our test results back. We have been in contact with the NH Public Health Department who has given us guidance as well as Catholic Charities NH. NH Public Health Department has stated that we are still considered in Phase 1. This means that we can still continue with socially distanced dining and socially distanced communal activities. The indoor visits that we have planned need to move to outdoor visits for now. We can still continue with compassionate care visits. We have been directed that compassionate care visits need to be done in a limited way. They cannot be done as a routine. Some examples of why they can be offered are; to help a resident when they are first admitted to help them adjust to their new environment, to be with a resident who is terminally ill and close to the end of life, to console a resident who shows signs of depression or anxiety. Please continue to call Mindy at ext. 330 to schedule your visits and keep in mind the guidelines that we have. You may also reach us to schedule window visits or electronic visits. Tasha can help with this at ext. 313. We can continue to take new admissions. We are to continue to wear the same PPE that we have been doing. This includes mask and eye shields or goggles. Based on test results they will give us further guidance on how to proceed. We will keep you updated with any changes that happen.

We have received new guidance today on visitation and testing related to residents and family members who are fully vaccinated. We are in the process of reviewing this guidance and will send an update on how these changes will impact your visits with your loved ones and how they may impact the residents here. We are excited to learn about this new guidance and how it can help lessen some of the current restrictions.

I would like to remind you to please continue to wear your masks when you are in public, practice social distancing when you go out. Please be mindful, that our Lakes region and Belknap County has positivity rates that are going up again. This is so important for your own safety as well as the safety of your family. We need to be the examples for others. Thank you very much.

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

We will continue to keep you updated as time goes on.

God bless,

Brenda Buttrick RN, LNHA
Administrator