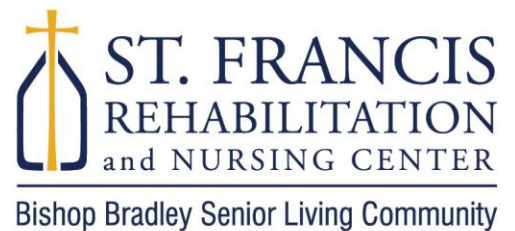


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July 23, 2021

Dear Residents, Tenants, Family Members and Employees,

I am writing to you to give you an update on things that are happening at St. Francis. As you know last Friday we had one resident who tested positive for Covid 19. This resident had Covid 19 in the past and also is full vaccinated. We went forward and followed guidelines from the NH Public Health Department who stated that we needed to test every resident, tenant and employee with a PCR test two times over the next 14 days. We did all this testing at the beginning of the week and have obtained our test results. All of the tests came back negative. We did have 5 samples that they were not able to process because the test tubes leaked. The negative test results are very good news for us. We now need to do the testing again this coming week on Monday and Tuesday. We need to wait for the test results to come back. The next set of test results should be back to us by a week from today, July 30. The NH Public Health Department has stated that we need to continue to limit visitation until we get these next set of test results back. We will not have community dining or activities during this time while we are testing for the next 7 days or so. We have been directed that compassionate care visits need to be done in a limited way. They cannot be done as a routine. Some examples of why they can be offered are; to help a resident when they are first admitted to help them adjust to their new environment, to be with a resident who is terminally ill and close to the end of life, to console a resident who shows signs of depression or anxiety. Please continue to call Mindy at ext. 330 to schedule your visits and keep in mind the guidelines that we have. You may also reach us to schedule window visits or electronic visits. Brandy or Cindy can help with this at ext. 313. We will be wearing N95 masks and face shields. These test samples will be sent out to the NH Public Health lab. Based on test results they will give us further guidance on how to proceed. We will keep you updated with any changes that happen

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

We will continue to keep you updated as time goes on.

God bless,

Brenda Buttrick RN, LNHA
Administrator