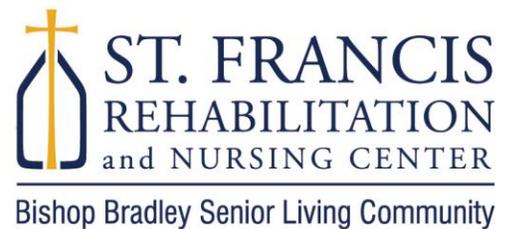


St. Francis Rehabilitation and Nursing Center
Bishop Bradley Senior Living Community
406 Court Street
Laconia, NH 03246
T: 603-524-0466
F: 603-527-0884
stfrancisrehabcenter.org



August 3, 2021

Dear Residents, Tenants, Family Members and Employees,

I am writing to you to give you an update on things that are happening at St. Francis.

I know that Friday afternoon I sent out a letter stating that we have been cleared by public health to resume more normal operations which included scheduled visits. We received a call on Friday evening stating that we had a resident sent to the hospital and she had tested positive for covid 19. This was very surprising as we had just finished two weeks of testing with PCR tests and everything came back negative. I had communicated with NH Public Health on Saturday and the resident had been transferred to another hospital and at this hospital she tested negative three times in total.

On Saturday, NH Public Health stated that we are okay to continue with visits but late this morning after further review they communicated with us that we would have to remain closed to visitors and communal activities. She also stated that we would need to do some more PCR testing this coming week. We have started the PCR testing today and should finish by Thursday. We will need to repeat these tests next week.

Based on these test results they will give us further guidance on how to proceed. We will not have community dining or activities during this time while we are testing for the next 14 days or so. We have been directed that compassionate care visits need to be done in a limited way. They cannot be done as a routine. Some examples of why they can be offered are; to help a resident when they are first admitted to help them adjust to their new environment, to be with a resident who is terminally ill and close to the end of life, to console a resident who shows signs of depression or anxiety.

Please continue to call Mindy at ext. 330 to schedule your visits and keep in mind the guidelines that we have. You may also reach us to schedule window visits or electronic visits. Brandy or Cindy can help with this at ext. 313. We will be wearing N95 masks and face shields.

It was also announced recently that Belknap County is now in substantial transmission so we will require our employees to wear the protective eye wear until transmission goes back down. We will keep you updated with any changes that happen.

While we know this is an incredibly challenging time for you and your family, please be assured that we remain committed to the care and support of your loved one here at St. Francis. Their safety, health and well-being remain our firm commitment.

We will continue to keep you updated as time goes on

God bless,

Brenda Buttrick RN, LNHA
Administrator